

A Unique 4 DAYS

RESIDENTIAL CORPORATE LEADERHIP DEVELOPMENT LEARNING PROGRAMME
(Scheduled in 3 different locations in Kerala)

TOPIC

“LEADING THROUGH EFFECTIVE COMMUNICATION”

DATES

26-29 NOVEMBER 2018
(MONDAY-THURSDAY)

STAY & SESSION

ROYAL RIEVERA, CHEEPUNKAL, KUMARAKOM,
CONFERENCE BOAT, KUMARAKOM,
SUMMERSAND VAGAMON,
KERALA

organized by

STERLING



CONFERENCES

STERLING INSTITUTE OF CORPORATE CONFERENCES & EVENTS
PALAKKAD, KERALA

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ABOUT THE INSTITUTION

Sterling Institute of Corporate Conferences & Events (SICC&E) is a registered Institution. For more details visit www.sterlingeventsindia.com

PROGRAMME INTRODUCTION

Most of the Corporate Manager/Executive (s) frequently, struggle to communicate effectively, particularly with others who are different in some manner. This learning program will show you how the most effective communication make use of the inclusive leadership mindset of Empowerment, Accountability, Courage, and Humility and guide you on how to use that mindset yourself. This corporate residential program learn strategies to enhance your communication skills and approach. In depth learning include understanding dialogue processes, deflate everyday communication myths, testing assumptions, listening, expressing yourself authentically, and communicating across differences. With short quizzes, management games you will develop a new communication technique. The experience sharing session and the learning outcome will help to strategize one's work and personal life.

TOPICS TO BE COVERED - (PPT will be on the following topics)

- ❖ **Communicating with an Emotionally Disturbed Person (EDP)**
- ❖ **Advanced Communication Skills**
- ❖ **Crisis and Emergency Communications**
- ❖ **De-Escalating Conflict in the Workplace**
- ❖ **Developing a Strong Leadership Capabilities**
- ❖ **Respectful Workplace Communications**
- ❖ **Authentically, accountable communications**
- ❖ **How to communicate with Clarity & Convince**
- ❖ **How eye contact and body language matter in communication**
- ❖ **Learning and Development**
- ❖ **Listening & Complimenting**
- ❖ **Engaging productive discussions and meetings**

METHODOLOGY

A combination of discussion based lectures, cases with practical corporate examples, structured behavioral exercises and management games will form the methodology of the Training program.

LEARNING BENEFIT

- o **Learn more effective ways to communicate with Subordinates/Colleagues**
- o **Prevent and better handle misunderstandings**
- o **Engage employees who are less interactive and participative in the work**
- o **More Effective Teamwork**

WHO IS RIGHT FOR THE PROGRAMME

General Managers, Deputy General Managers, Assistant General Managers, Unit Heads, and other Senior Executive/Managers of HRD, Personnel Management, Finance & Marketing, Administration Departments of Central & State Public sector organizations including Defence PSUs. Senior Executives of Public Sector Banking, Financial Institutions are also eligible to participate. This residential program immensely useful to all Senior Executives/Managers of State Public Sector Organizations and its statutory Institutions.

PROF. JAYA KUMAR : He is currently the Director and CEO of Indian operations of Training Solutions International. Previously he was Director (HRD & Training) of ESM Singapore and Principal of their world class training centre at Mumbai. With more than three decades of professional experience, is a well known corporate management trainer and his specialization includes HRD, Training Systems and Productivity Techniques, Safety Management, Quality Systems, Marine and Industrial Engineering, etc. He is a member of many professional bodies like ISTD, WMU- India Chapter. He has conducted large number of top management development programmes and has received many awards. He also presented case studies on *Leadership* Skills and Communication in various national and internal corporate leadership programs.

**TENTATIVE SCHEDULE OF PROGRAM – 26-29 NOVEMBER 2018
(4 Days Programs scheduled on 3 different locations in Kerala)**

date	Event	Time / Duration
26-11-2018 (Monday); Stay Venue Hotel Royal Rievera, Cheepunkal,Kumarakom	Check-in Lunch Registration/Inauguration Session I (Faculty Presentation) Dinner	12.00 Noon 13.00 Hrs – 14.00 Hrs 14.00 Hrs – 14.30 Hrs 14.30 Hrs – 17.30 Hrs 20.00 Hrs
27-11-2018 (Tuesday) Sessions Venue Kumarakom Conference Boat, Cheepupnkal.	Session II (Faculty Presentation) Session III (Faculty Presentation) Lunch Session IV (Faculty Presentation)	09.30 Hrs - 11.00 Hrs 11.30 Hrs - 13.00 Hrs 13.00 Hrs - 14.00 Hrs 14.30 Hrs - 17.00 Hrs
28-11-2018 (Wednesday) Stay & Sessions Venue Summer Sand Hotel, Vagamon, Idukki	Check in Hotel Summer Sand Sand Vagamon and Lunch Study Tour	11.00 Hrs 13.00 Hrs - 14.00 Hrs 15.30 Hrs - 18.00 Hrs
29.11.2018 (Thursday) stay & Sessions Venue Summer Sand Hotel Vagamon	Valedictory session (Q&A) Feedback Session Checkout	10.00 Hrs – 10.30 Hrs 10.30 Hrs - 11.00 Hrs 12.00 Hrs.

REACH THE VENUE/STAY & CHECK IN/OUT

This 4 days residential programs will be held in 3 different venues. Participants will be **check in on 26th November 2018 at Hotel Royal Rievera, Cheepunkal, Kumarakom, Kottayam District of Kerala** and they will be **checking out from Hotel Summer Sand, Vagamon, Idukki District of Kerala on 29th November 2018**. One full day Learning Sessions will be held on a **Conference Boat on 27th November 2018**. (Please go through the tentative schedule of Program as detailed above). Participants will be provided **SINGLE DELUX ROOM ACCOMMODATION EVERY WHERE**. (Early check in and check out not possible). Accompanying Spouse will be charged **Rs. 10,000/-** which includes all for 4 days.

PROMINENCE OF KUMARAKOM IN KOTTAYAM AND VAGAMON IN IDUKKI DISTRICTS.

Kumarakom in Kerala, a globally fascinated destination for conducting diplomatic and Corporate Conferences and Events. Nature has been so generous to Kumarakom its greenery, rivers, numerous canals, many backwaters. Kumarakom its scenic beauty was inspired by English Missionary Henry Baker in the late 19th Century acquired land and constructed their colonial bungalows. Similarly Vagamon is a hill station located in Kottayam- Idukki border districts of Kerala. It has a cool climate with the temperature between 10-23°C during a summer midday. It is situated 1,100 metres above sea level. Vagamon has an overtone of green. With a never-ending line of lush green hills, breathtaking ravines and meandering rivulets. A perfect place situated 1200 meters above the sea level spot surrounded by the greenery of tea gardens, Fresh cool air, murmuring Pine forest, small waterfalls, attractive meadows. All participants will have unforgettable unique life time participative and learning experience by attending this residential corporate learning program.

FEE

The participation fee of **Rs. 52,000/-** (inclusive of Boarding, Accommodation, Program Materials, Kits, Limited entertainment, Sightseeing, After the program group drop at Kochi Airport on 29th), **(Rs. 10000/- extra if accompanied by spouse includes all for 4 days). (Prior or extended stay will be charged extra). Avoid last minute cancellation of nomination, if any circumstances, a substitute be nominated or otherwise full participation fee.**

REGISTRATION

Please send your nomination through e-mail at **info@sterlingeeventsindia.com** on or before **19th November 2018** followed by participation fee by **Demand Draft/NEFT/RTGS (Bank Account details will be provided on request through Email)** in favour of **M/s Sterling Institute of Corporate Conferences & Events and payable at Palakkad, Kerala.**

COMMUNICATION

P. RADHAKRISHNAN

DIRECTOR

STERLING INSTITUTE OF CORPORATE CONFERENCES & EVENTS

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